

RESPONSABILITIES AND DUTIES

- Ticket-based Customer support;
- Identify, diagnose, plan and develop solutions to problems reported by customers;
- Make available all the analysis performed quickly and efficiently in order to provide a service of excellence;
- Contact with customers and technology partners;
- Small developments (QuickWins);
- Preferably remote support.

REQUIREMENTS

- Degree in Computer Science, Information systems or a related field;
- Min. 2 Years Experience working in Technical Support;
- Development .Net , .Net Core (required);
- Microsoft SQL Knowledge (required);
- Microsoft SharePoint and Dynamics 365 knowledge (nice to have);
- Solid knowledge of concepts and support service methods (ITIL Methodology);
- Fluency in English (written and spoken);
- Practical Knowledge of Spanish;
- Motivated to work with innovative technological solutions in diverse international environments;
- Analytical and multitasking skills (client focused);
- Critical thinker and problem-solving skills;
- Autonomous, organized and communicative;
- Team-player, Responsible, Dynamic and Proactive under pressure.

WE ARE OFFERING

- Joining a team that seeks to value and recognize each individual. A dynamic, flexible team that rewards merit and talent, promoting team spirit, goodwill and interaction;
- Participation in international challenging and highly innovative projects;
- Ongoing training and career development;
- **Long-term career opportunity**, stability and working within a competitive environment that promotes professional and personal growth;

APPLY AT: recruitment@latourrette-consulting.com